

CleanChoice

ENERGY

*** ILLINOIS RESIDENT ***

RETURN BY 4/30/20

AUTO
Chicago, IL 60657-3488

380355:S008A P0057L 0000** -P02124 L 1327 EIL EIL1 Utility Default Mix for 3232 N. Halsted St., Apt. D407:

☑ Dirty mix includes fossil fuels☐ Renewable Sources (solar & wind)

Return the form below to choose clean, renewable sources.

Regardless of your decision, there will be no change to your ComEd reliability or service.

Where do you want your electricity to come from? Polluting Energy Clean Energy 3% 97% 100% Utility Default Mix CleanChoice Energy

PJM System Fuel Mix 2018

Dear Rachel Granneman,

As a resident of Chicago, you have a choice as to where the electricity for your home comes from. You can continue using the default mix that contributes to pollution, or you can choose 100% clean, pollution-free wind and solar energy.

Please return the form below by 4/30/20 to indicate your choice.

To choose clean energy, all you have to do is check the "I CHOOSE CLEAN ENERGY" box on the form below. Then every kilowatt of electricity used by the Granneman home will be replenished onto the grid by wind and solar farms in your region. You don't need any new equipment, and service will be as reliable as ever. You will simply be instructing ComEd to switch your electric supply to CleanChoice Energy, a licensed supplier in Illinois offering only 100% renewable energy. We will pair the energy your home uses with clean energy through the purchase of renewable energy certificates. ComEd will still be responsible for billing and maintenance. There will be no interruption of service, and you will receive the same service level from ComEd that you always have.

Choosing clean energy means you're doing your part to ensure a better environment for future generations. If you are not satisfied for any reason, you can switch back at any time with no cancellation fee.

Whatever Your Choice, Please Return Your Electricity Selection Form by 4/30/20.

If you do not return your form, the energy for your home will continue to come from its current source.

To make your selection, return the form below.

Or visit mycleanchoiceenergy.com/12 or call (800) 281-4170.

▼ DETACH HERE ▼

2020 Electricity Selection Form

Return this form by 4/30/20.

	I CHOOSE CLEAN ENERGY (read and sign below
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I authorize CleanChoice Energy to change my electric supply service from my current provider to CleanChoice Energy and to enroll my address shown at left for 100% renewable energy. I have reviewed, understand, and agree to the enclosed terms and conditions. I authorize CleanChoice Energy to perform the necessary tasks to complete my request.

Your	intorr	nation	on	riie:	
Chica	igo, IL	60657	-348	38	

Priority Code 8986032AYGS

If you choose clean energy, you must provide your ComEd Account Number. This can be found on your most recent bill.

Signature X	White Contracting	Date	_
Email			

Frequently Asked Questions About Switching to Clean Energy

Q. If I switch my electricity to clean, renewable sources, who will my utility company be?

A. ComEd will still maintain the wires, prepare your bill and provide reliable service. The only thing that will change is that the electricity your home uses will be replenished by clean, renewable wind and solar sources supplied by CleanChoice Energy.

Q. What will happen to my electricity bills?

A. In short, supporting new renewable energy costs more than polluting energy. For most consumers, the biggest factor determining the size of their bill is the amount of electricity they use. Residential electricity use is typically higher in the winter and summer months when usage is almost always the biggest factor influencing electricity bills.

Q. What if the power goes out?

A. Call ComEd just as you always have. Outages will be no more or less likely than they've ever been.

Q. Where will the clean energy come from?

A. When you choose clean energy, ComEd will get your energy from a licensed energy supplier, CleanChoice Energy. We will pair the energy your home uses with clean energy through the purchase of renewable energy certificates.

Q. Who is CleanChoice Energy?

A. CleanChoice Energy is an energy supplier licensed by the state of Illinois offering only 100% renewable energy.

Q. How is renewable energy different?

A. Renewable energy is produced from wind and solar sources. Unlike conventional electricity sources, renewable sources do not produce carbon dioxide or contribute to air pollution.

Q. What if I want to switch back?

A. You can switch back at no cost and with no interruption of service.

Q. Outside of supply charges, are there any charges or fees if I decide to switch?

A. We charge no fees to switch and no cancellation fee if you change your mind.

Q. Can I switch to clean energy if I rent my home?

A. Yes. If you currently receive and pay your electric utility bill every month on your own, then you can choose clean energy. Just sign and return the form enclosed.

MORE QUESTIONS?

Call (800) 281-4170 or view the enclosed details.

IF YOU CHOOSE TO SWITCH TO CLEAN ENERGY, PLEASE READ BELOW

Letter of Agency: I have reviewed, understand, and agree to the enclosed terms and conditions for my new renewable energy plan. I understand that an electric service provider may charge me for changing service, but that ComEd does not apply such a charge. My signature on the reverse side of this form authorizes my enrollment.

CleanChoice Energy, Inc.

1055 Thomas Jefferson St. NW Suite 650 Washington, DC 20007

www.cleanchoiceenergy.com

Customer Care 1-800-215-0928 Mon-Fri 9am-8pm; Sat 11am-4pm EST

Rates and Product Information			
Price (in cents/kWh) and number of months this price stays in effect:	10.00¢/kWh for billing cycles	twelve monthly	
Other monthly charges:	\$0		
Total Price (in cents/kWh) with other	500 kWh	1,000 kWh	1,500 kWh
monthly charges:	\$50.00	\$100.00	\$150.00
Length of contract:	Twelve months		
Price after the initial price:	N/A		
Early Termination Fees and Contract	ct Renewal		
Early Termination Fee:	\$0 The management of the column of the colum		
Contract Renewal:	Automatic rene	wal	estation of the second
Right to Rescind and Cancel			
Rescission:	within 10 days order to switch	after your utility l suppliers. You ma ur utility at 1-800	ay call us at 1-800
Cancellation:	without any ter contact us at 1-	the right to termin mination fee or pe 800-215-0928 with ate of your first be sice Energy.	enalty if you thin 10 business

This is a sales solicitation and the seller is CleanChoice Energy, an independent retail electric supplier. If you enter into a contract with the seller, you will be changing your retail electric supplier. The seller is not endorsed by, representing, or acting on behalf of, a utility or utility program, a governmental body or a governmental program, or a consumer group or a consumer group program.

If you have any concerns or questions about this sales solicitation, you may contact the Illinois Commerce Commission's Consumer Services Division at 800-524-0795. For information about the electric supply price of your electric utility and offers from other retail electric suppliers, please visit PlugInIllinois.org.

Date: 03/09/2020	Agent ID:	Not applicable		
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Illinois Residential and Small Commercial Terms and Conditions

CleanChoice Energy, Inc. (ICC Docket No. 13-0302)

1055 Thomas Jefferson St. NW Suite 650 Washington, DC 20007

www.cleanchoiceenergy.com Customer Care: 1-800-215-0928 Mon-Fri 9am-8pm; Sat 11am-4pm EST

Price	10.00¢/kWh
Length of contract	12 months
Contract renewal	Automatic renewal
Early termination fee	\$0
Deposit	N/A
Fee for switching	N/A
Rescission	You have a right to rescind your enrollment within 10 days after your utility has received your order to switch suppliers. You may call us or your utility to rescind your enrollment.

CleanChoice Energy ("CCE") is an independent seller of electric power and energy service certified by the Illinois Commerce Commission ("ICC") and is not representing, endorsed by, or acting on behalf of, a utility or utility program, a governmental body or a governmental program, or a consumer group or a consumer group program. Your utility remains responsible for the delivery of electric power and energy to your premises and will continue to respond to any service calls and emergencies. You will receive written notification from your utility confirming a switch of your supplier. If you have any concerns or questions about this sales solicitation, you may contact the ICC's Consumer Services Division at 800-524-0795, ComEd at 1-800-334-7661, and us at 1-800-215-0928.

Product. Electricity is the product of a mix of energy sources delivered over a system of wires. You will not have electricity from a specific generation facility delivered to Your service address. The energy your home uses will be paired with renewable energy sources through the purchase of Renewable Energy Certificates ("RECs"). For every unit of renewable energy generated, an equivalent amount of RECs is produced. This product is 100% renewable with 99% wind and 1% solar RECs; approximately 11% are Illinois wind RECs. By purchasing and pairing RECs with your electricity services you are using and receiving the benefits of renewable electricity. Increased demand for, and generation of, renewable electricity can help reduce conventional electricity generation from fossil fuels in the region where the renewable electricity generator is located. It may also have other environmental benefits such as little or no regional air pollution or carbon dioxide. Switching will not impact Your electric service reliability.

Pricing. Your supply charges will be calculated using the price per kWh multiplied by the kilowatt hours used, as reported to CCE by Your utility. ComEd will continue to charge, and You will be responsible for paying, all charges imposed by ComEd for delivery and other ComEd assessed charges. You must also pay all applicable federal, state, and local taxes and charges. CCE's current variable rate per kWh and a one-year price history is available at https://cleanchoiceenergy.com/historicrates/IL/ or by calling 800-885-2273.

Billing and Payment. You will receive a single bill from your utility containing separate charges from both ComEd and CCE.

Cancellation / Termination of Service. You may cancel this Agreement at any time without an early termination fee by contacting Us. You will be responsible for all CCE charges incurred up to the date of cancellation by ComEd which may take one to two billing cycles.

Renewal. This contract automatically renews on a month to month basis until terminated by one of the parties.

Limitations of Liability and Warranty/Force Majeure. You agree that events of force majeure may result in interruptions in service and that We will not be responsible for supplying electricity to You and We will not be liable for those interruptions. YOU AGREE THAT OUR LIABILITY NOT EXCUSED BY REASONS OF FORCE MAJEURE OR OTHERWISE WILL BE LIMITED TO DIRECT ACTUAL DAMAGES ONLY; AND NEITHER OF US IS LIABLE TO THE OTHER FOR CONSEQUENTIAL, INCIDENTAL, PUNITIVE, EXEMPLARY, OR INDIRECT DAMAGES. WE MAKE NO REPRESENTATIONS OR WARRANTIES AND WE EXPRESSLY DISCLAIM ALL OTHER WARRANTIES, WRITTEN OR ORAL, EXPRESS OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

Disclosure of Customer Information. You authorize CCE to obtain information that We may need to provide electricity service to You, including Your account information, usage history, rate class, meter reading data, account number, address, phone, whether You are on a net metering program. You agree to our privacy policy which is available at: https://cleanchoiceenergy.com/disclosures/privacy/

Regulatory Changes. If there is a future change in any applicable law, rule, regulation, order, filed tariffs, market rules or pricing structure whereby CleanChoice Energy is prevented, prohibited or frustrated from carrying out the terms of this Agreement, including if those changes increase CCE's cost to serve You, in its sole discretion CleanChoice Energy will have the right to cancel or modify this Agreement in its entirety by giving notice to You as required under applicable law. If the change increases CCE's cost to serve You, CCE may upon 30 days notice inform You of your new price. If You do not accept the proposed changes, We may cancel this Agreement in accordance with its terms.

Other Provisions. This Agreement supersedes all prior agreements between us, either written or oral. CleanChoice Energy may, without Your consent: (i) assign, sell or pledge this Agreement or its accounts, revenues or proceeds, as a part of any financing or other financial arrangements, purchase of receivables program or billing services agreement; or (ii) assign this Agreement to an affiliate of CleanChoice Energy; or (iii) assign this Agreement to any other person or entity succeeding to all or a substantial portion of the assets of CleanChoice Energy or a retail electric supplier licensed to do business in Illinois. This Agreement is binding upon the parties and their respective successors and assigns. There are no third party beneficiaries to this Agreement. This Agreement will be governed by the laws of the Illinois without regard to the application of its conflicts of law principles. Venue for any lawsuit brought to enforce any term or condition of this Agreement will lie exclusively in Illinois.

CleanChoice Energy is not the same entity as your electric delivery company. You are not required to enroll with CleanChoice Energy. Beginning on 01/15/2020, the electric supply price to compare is 7.20¢. The electric utility electric supply price will expire on 05/31/2020. The utility electric supply price to compare does not include the purchased electricity adjustment factor. For more information go to the Illinois Commerce Commission's free website at www.pluginillinois.org. The purchased electricity adjustment factor may range between +.5 cents and -.5 cents per kilowatt hour.

CleanChoice Energy's Terms and Conditions include Automatic Contract Renewal. For a 12 month term beginning in the April 2020 billing cycle, the initial contract expires in April 2021 but your actual billing cycle could be later based on when the utility accepts your initial enrollment. The estimated bill cycle that your new contract term would begin in is May 2021 and this term will immediately follow the last billing cycle of your current contract. At least 30 days and no more than 60 days before your initial contract term expires. we will send you additional information about renewal. You may terminate your contract at any time without penalty, including before or after the renewal term begins, by calling us at 800-692-6365 or by emailing support@cleanchoiceenergy.com. Please allow up to two (2) billing cycles for the utility to process your termination.